EDENTON

Independent Living • Assisted Living • Memory Care
Home Care Services

April 23, 2020

Dear Edenton Resident or Family Member:

I write this message to you today to provide a new update and to keep you informed as honestly and openingly as possible. The Edenton team of dedicated and caring employees continue to provide wonderful care, compassion and services to you or your family member as well as to each other - every day.

Yesterday, we received information from a part time staff member that after experiencing symptoms, she sought physician advise, was tested and yesterday received a positive result for COVID-19. This part time employee last worked on Sunday at Garden House and we notified the primary family contact for each Resident yesterday shortly after receiving the information.

We continue to work in accordance with and cooperating with State and local Health Department protocols and required communications. All staff members continue to wear appropriate protective items when necessary and all staff continue to wear masks at all times.

Residents in assisted living continue to be screened for symptoms and their temperatures taken every shift, every day and recorded for review by the nurses. We also screen and temperature check, independent living residents if they receive companion services. If there is any change we will continue to notify a family member immediately.

Family members are still restricted from visiting unless there is a Hospice or end of life visit arranged. Your supplies and deliveries will continue to be dropped at the entrance, sanitized and then brought into the resident.

In my message with staff members yesterday, I shared that the COVID-19 virus isn't a quick crisis we can plow all our energy into and take a rest in a few weeks. We are in this for the long term until our community is free of outbreaks and illness. All the measures we have put in place should be considered normal – increased handwashing, sanitizing, masking, screening for symptoms, temperature readings, increased cleaning and high touch area cleanings, reduced interactions and different ways for shopping or delivery services.

So I ask you, please continue to do your part in keeping our Edenton community healthy and safe in your personal practices. If I can answer any question or provide you with additional information, please reach out to me or another member of our team.

Regards,

RaeAnn Butler
Administrator

Please see on the reverse information about what Edenton continues to follow.

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Edenton continues the following:

1. No visitors to **Assisted Living Residents** or facilities. Assisted living residents are being monitored each shift for any symptoms and their temperatures taken each shift.
    a. Residents in assisted living who may need to receive supplies, call and drop supplies off at the door for staff.
    b. We will help you make phone calls and try to set up a video call thru Facebook, Zoom or skype. We are helping with "window" visits too
    c. Any private duty aides will be determined on a case by case basis, screened if permitted.
    d. Medical professionals may be providing services in some cases but only after pre-screening phone calls, symptom screening in person and temperatures.
2. **Independent Living Residents** – <u>You must avoid or stop visits with family members</u>. You should not go out in public settings.
    a. Call Edenton should you experience any symptoms of cough, fever or shortness of breath.
    b. We will help you make calls and try to set up a video call thru Facebook, Zoom or skype. I encourage you to have "window" visits instead of inviting a family member into your apartment.
    c. Meals continue to be delivered. The dining room will provide free meal delivery to residents on meal plans. You can also pick up your meal, just let us know.
    d. All Group activities in the Manor House and on campus are still cancelled.
    e. Staff can provide grocery shopping or pharmacy pick up for you. Edenton Resident Services or Home Care and will help you.
    f. Use caution visiting with one another. Keep a safe distance when communicating with one another.

What can you do? WEAR A MASK when out in public.
Independent Living residents can: go outside for walks (Keeping a safe distance from others.), read a good book, sit on your porch, talk with your neighbors at a 6-foot distance, call your friends and family members.
Manor House – limited visits with a few people keeping a safe 6-foot distance. Reminder signs are posted as well.
Only two people at a time on the **<u>elevator</u>** for keeping a safe distance.
Call the Manor House for any needs you might have.
<u>Wash your hands</u> – often. Even when you think your hands are clean after a task, wash them.
<u>Clean and sanitize surfaces</u> – everyone is responsible to ensure that our work, home and even vehicles are clean. Use disinfecting cleaners or soap to clean surfaces daily.
<u>Respiratory etiquette</u>: cover your cough and sneezes, preferably with a tissue, and then dispose of tissues and disinfect hands immediately after a cough or sneeze, or (if a tissue is not available) cough or sneeze into a shirt sleeve.
Don't touch your face! Touching the eyes, nose, and mouth should be avoided to help slow the spread of germs.
If you must **<u>leave campus</u>** for grocery shopping or pharmacy – use extreme caution. Use hand sanitizer, wipe cart or door handle surfaces, clean your car interior steering wheel and other items you have touched. Clean counter surfaces after if you bring grocery bags into your home. DO not touch your face after touching other surfaces and items. If you can – DO NOT GO OUT! Stay here and have family or Edenton get things you need.